



# Product Service Directory

**Cleansing Service Group Ltd**  
Waste Solution Specialists



# History

Cleansing Service Group began in 1934 as Hampshire Cleansing Service offering a sewage removal service to locals and the Ministry of Defence along the South Coast. Seventy-five years on CSG is the largest privately owned waste solutions company that has depots operating throughout the UK.

With over 200 of the latest designed commercial vehicles, we can offer a range of services including the collection, treatment and disposal of large volumes of oily water, septic tank/cesspit emptying, hazardous industrial waste removal, forecourt cleansing and we are also keen to improve the environment through a number of recycling initiatives.



# Dedicated to the Environment



**"To be the preferred choice for the provision of environmental services"**

If you are looking for an Environmental Waste Management company striving for continual improvement in its customer focus, operational performance and Environmental processes, look no further.

CSG is the largest privately owned waste management group in the UK and totally dedicated to the protection of the environment.

CSG have teamed up with the Wildlife Trusts and recognise the importance of the countryside and biological ecosystems. Actively working to ensure the groups' activities are sustainable and positive on the natural environment.



# Disposal and Treatment Sites

## 1) Botley Treatment Plant

Grange Road  
Botley  
Southampton  
SO30 2GD  
Tel / Fax: 01489 778225

## 2) Newbury Treatment Plant

Pinchington Lane, Greenham  
Thatcham, Berks  
RG19 8SR  
Tel: 01635 34675  
Fax: 01635 49571

## 3) Bristol Treatment Plant

Pennywell Road, Easton  
Bristol  
B55 0TQ  
Tel: 0117 941 1583  
Fax: 0117 954 1721

## 4) Coventry Treatment Plant

Colliery Lane, Exhall  
Coventry, Warks  
CV7 9NW  
Tel: 024 7664 4416  
Fax: 024 7636 0553

## 5) CSG Sealand Treatment Plant - Plymouth

Tamar View Industrial Estate  
Saltash, Cornwall  
PL12 6LD  
Tel: 01752 847737  
Fax: 01752 843080

## 7) South East Treatment Plant - Aylesford

Mills Road, Quarry Wood  
Industrial Estate  
Aylesford, Kent  
ME20 7NA  
Tel: 01622 747717  
Fax: 01622 710381

## 6) HAZARDOUS WASTE TREATMENT

CSG Lanstar - Cadishead  
Hazardous Waste Treatment  
Liverpool Road, Cadishead  
Manchester  
M44 5DT  
Tel: 0161 775 2644  
Fax: 0161 908 1727



## LANDFILL SITES

### B) Pound Bottom

Forest Road, Redlynch  
Salisbury, Wilts  
SP5 2PU  
Tel: 01725 512883  
Fax: 01725 512791

### C) Wyrley Grove

Gorseley Lane, Pelsall  
Walsall, Staffs  
WS3 5AJ  
Tel: 01543 453536  
Fax: 01553 453449

# Hazardous Waste Experts



CSG Lanstar is the country's largest and most effective plant for treating and recovering of hazardous wastes.

Services include recovery & recycling of precious and semi-precious metal, solvents, metals, plastics, WEEE products, drums and oils.

Treatment of aqueous wastes.  
Fully automated and enclosed solidification & fixation plant (SAF) for wastes destined for landfill.



**LANSTAR**

**Cadishead**

Telephone: **0161 775 2644**

Fax: 0161 908 1727



# Domestic Services

A key part of our business is Cesspit/Septic tank emptying services. Our existing customers range from private households to camp sites, holiday parks, rural pubs and hotels.

We have depots located in the following areas:

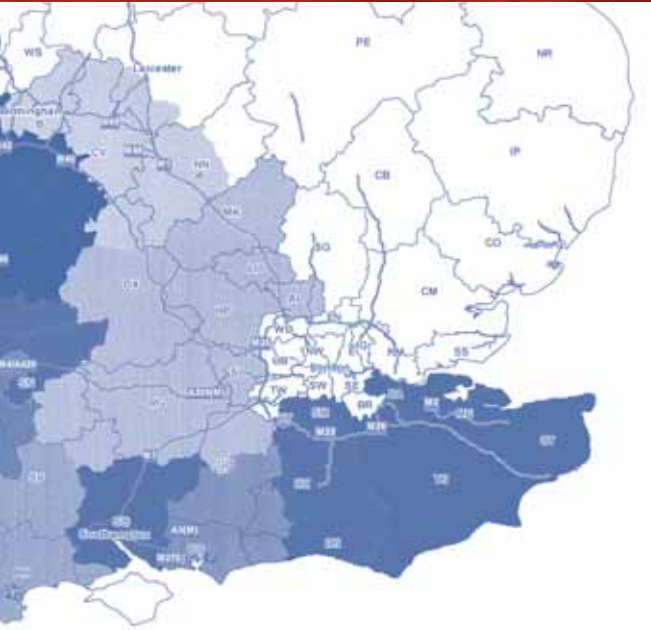
● Aylesford Depot	01622 717717
● Botley Depot	01489 782232
● Bournemouth Depot	01202 521663
● CSG Lloyds	01273 401888
● Chichester Depot	01243 783899
● Newbury Depot	01635 31442
● Cricklade Depot	01793 750447
● Bristol Depot	0117 955 2286
● Pershore Depot	01386 561111
● Coventry Depot	02476 644416
● CSG Sealand	01752 847737

In some areas CSG offer more than just a collection service including:

- Inspection, repairs and replacement of cesspits and septic tanks
- Soakaway replacement
- Sewage blockages removals
- Heating oil tank contamination clean up
- Maintenance of shared sewage systems
- Jetting and cleansing services



# Domestic Services



Domestic Services Coverage Areas

## Regular Service Scheme

If you are a regular customer to CSG we can offer preferential discounts on every tank clearance. To register for these savings all you need to do is complete a membership card. CSG will then organise each tank clearance at the frequency decided.

## 24-Hour Emergency Service Insurance

For a small fee each year you can rely on CSG to respond to your call if your tank overflows, 24 hours a day, 365 days a year (certain areas only). Only Regular Service Scheme customers are entitled to join this special insurance scheme.

## Tank Rite

CSG has recently introduced a range of household cleaning products. These specially formulated products are designed to replace chemicals that have been traditionally used within the home.

Tankrite products keep your tank healthy with friendly bacteria and are eco-friendly for the environment. For further information or to buy or book a service online visit [www.csgwasteman.co.uk](http://www.csgwasteman.co.uk) or freephone **0500 053 429**.



# Drain, Gully & Sewer Cleansing

In addition to the right equipment for residential jetting and drain repairs, CSG Lloyds has all the right equipment for most, if not all, industrial and highways tasks.

Van packs, fast flow jetting units, high-pressure combination vacuum vehicles, ultra-high pressure jetting vehicles (known as Vactors and Killer Whales), CCTV, liquid ring pump systems and expert operators are all at your disposal.

Type of work they do: highway gully cleaning, large diameter sewer and culvert cleaning, storm culverts, underground balancing tanks, ponds, wet wells, pipe de-scaling and anything that requires high pressure jetting and or high vacuum.

Immediate emergency response assured.

For a free no obligation quote please phone  
**01622 734 857**



# Heavy Duty Cleansing Services



When common vacuum tankers won't do the job, you'll need a CSG Euro Vactor. The loading of heavy, wet, dry or partially dry sludge is child's play with this equipment. The Euro Vactor is a highly efficient chassis mounted air-mover; instead of creating a vacuum, it forces air through the collection pipe at exceptional speed and transports anything in its path.

In the hands of experts, this equipment is not only capable of lifting heavy debris; it is also perfect for long hose lengths and difficult, confined access.

# CCTV Inspections

Whether you require a sewer inspection and CD recording for proof of correct installation prior to adoption or to find a fault in a drain or sewer run, we have the camera systems to satisfy most demands.

Our fully rotating digital camera rigs have maximum manoeuvrability and a range of 500 metres on any one set-up, ensuring a fast and cost effective investigation. This equipment is ideal for inspecting foul drains, sewers and culverts. Heating and ventilation ducts. Delivery pipelines, wells and confined space entry locations.



# Tank Cleaning, Decommissioning and Extraction



Underground, above ground, chemical, oil, water, powder, square, round, cylindrical, vertical or horizontal tanks cleaned with a dedicated team of specialists trained to OCTEL standards and of course, confined working space conditions. No job too small, no job too large!

If you have to remove an old storage tank, be above ground, external, inside premises or underground, you will need experts in this potentially dangerous field on engineering. The CSG tank cleaning division offer such services. With their confined space entry qualifications and years of experience, tank removals are second nature. Contact the team today on **01489 778203**



# Agricultural Recycling

The recycling of bio-products-to-land has been going on for centuries in one form or another, but now legislation being what it is you need to have a full understanding of what you can do and when.

Our expert team of Land Scientists, Land Finders, Agronomists and Operators will tell you what you can do, the exemptions available and when you can do it – they're worth talking to!

The most common soil conditioner / fertilizer is that of treated sewage, but other products are put into the ground by this unique division of CSG including: paper sludge, food waste and any other form of organic material suitable for land injection or spread.

For a free no obligation quotation, please phone **01489 782 232**



# Marine Services



CSG Sealand, our service centre in Plymouth is unique in so much as it has all the services of the CSG group under one roof, but also has facilities to operate many of its services off-shore!

"Sealand Solutions", the aluminium catamaran pictured allows us to service ships at anchor, on the move or at dockside.

The collection of oily waters, leachates, sewage, hazardous and dry waste is all in a days work for CSG Sealand at Plymouth. For more details phone **01752 847737**.

# Emergency & Spill Response

Oil and chemical spill response- all our operating locations are UK Spill accredited and as a Group of Companies, on the Environment Agency's list of Accredited Spill Responders.

Post Spill Remediation & Land Remediation  
Disaster Management- Fire, Flood, Road Traffic Accident or other Disasters  
Consulting

## Services include the following:

- Post spill remediation
- Land remediation
- Disaster Management
  - Fire
  - Flood
  - Road traffic accident
  - Other disasters

Freephone **0800 5873 133**



# Land Remediation



CSG Lloyds Environmental are experts at post spill and land remediation services. These include the following:

- In-situ and extraction remediation options.
- Earth removal and backfill services (if required).
- Site character and hydrogeological conceptual models.
- Soil and ground water sampling analysis.
- Plume delineation.
- Risk-based environment assessments, (EA 20 methodology).
- Determination of required contamination concentration targets for completion of remediation.
- Stage reporting

For a free and no obligation quote please  
freephone **0800 5873 133**

# Industrial Liquid Waste

Whatever the volume or nature of your liquid waste we have the right sized vehicle and configuration to collect it in a safe and environmentally friendly way.

We commonly dispose of oily waste, sewage, acid, hazardous liquids and a number of other liquids.

For a free quote or enquiry contact  
freephone **0500 053 429**.



# Forecourts



Our nationwide forecourt service provides regular cleaning and removal of silt and debris from all drainage systems found on garage forecourts. Our forecourt customers range from large supermarkets to independents. Some forecourt services include:

- Interceptor cleaning
- Empty tank tops
- High pressure jetting of car wash bays
- Silt trap cleaning
- Drain rodding and flushing
- Bucket trap cleaning
- Jetting of channels

Contact National Operations  
on **01622 885 845**



# Dry waste and Recycling

A comprehensive range of dry and hazardous waste containers are available for large variety waste streams including confidential and asbestos wastes. Our Southampton service centre covers the Solent region and Hampshire and is able to supply service and advice on recycling, source separation and final disposal. For more information contact the team on **01489 782232**

We can process Industrial and Commercial waste through our recycling facility to reclaim recycled materials. Poundbottom Landfill site and recycling: **01725 512883**



# Consulting

It's hard to keep pace with legislation when you are not a part of the Environment Industry, so it should never be embarrassing to request help when your expertise lies elsewhere.

Our "strap line" is "a Waste Solutions Specialist", and that is exactly what we are. We don't say no, we say we'll find a solution.

So if you have a problem just call one of our experts, it'll cost you nothing, but could save the Bank!

For a free and no obligation quote please  
**freephone 0800 5873 133**



## Useful Numbers and Enquiries

### Head Office

Grange Road  
Botley  
Southampton  
Hampshire SO30 2GD

Telephone No: 01489 782232

Fax No: 01489 789821

Email: [enquiries@csgwasteman.co.uk](mailto:enquiries@csgwasteman.co.uk)

Website: [www.csgwasteman.co.uk](http://www.csgwasteman.co.uk)

### Emergency Hotline (Out Of Hours):

If you have an Emergency call

**0800 5977877**

### Accounts Department

Saracen House  
6 Freegrounds Avenue  
Hedge End  
Southampton SO30 0ZU

Telephone No: 01489 785222

Fax No: 01489 785225

Email: [credit@csgwasteman.co.uk](mailto:credit@csgwasteman.co.uk)

### If you have a complaint

If you are not satisfied with the service and would like to make a complaint, please contact us on: 01489 782232 or in writing to:

The Group Marketing Manager (Complaints)  
Cleansing Service Group Ltd  
Grange Road  
Botley Southampton SO30 2GD



Accreditations/Memberships